

ASSOCIATION OF AFRICAN CENTRAL BANKS Inter-regional Payment System Integration Framework Workshop Cairo, Egypt 2019-04-19



Mobile money has experienced over a decade of transformative growth...



mobile money deployments are now live in 90 countries

There are

866m

registered mobile money accounts worldwide – a 25% increase from 2016

THE GLOBAL MOBILE MONEY INDUSTRY IS PROCESSING AN AVERAGE



Overall mobile money industry direct revenues rose to over





... evolving into the leading payment platform for the digital economy in many emerging markets

THE GLOBAL MOBILE MONEY INDUSTRY IS PROCESSING AN AVERAGE

\$1.3bn PER DAY OVER 20%

168 MILLION

mobile money accounts were active (30-day) in December 2017 A TYPICAL MOBILE MONEY CUSTOMER MOVES

of deployments across the globe now

investment product with another 37%

offer a savings, pensions, or

intending to over the next year



PER MONTH

of the combined adult population of Kenya, Rwanda, Tanzania and Uganda use mobile money on an active basis

66%



Mobile money is extending the reach of international remittances





GSMA's research showed that MM is driving a price revolution in international remittances

Average remittances cost for global MTOs and mobile money providers (in percent; August 2016)



Mobile money is cheaper than formal alternatives

More than **50 percent** cheaper, on average, than using global money transfer operators (MTOs)

Mobile money is particularly compelling for **low-value transactions**



...results of the 2017 study revealed a significant improvement on the already encouraging results 2016...

Average cost of sending remittances via mobile money, excluding cash-out fees (in per cent, August 2017 versus August 2016)



Mobile Money Providers Excluding Cash-Out Fee

2017

2016

The average cost of sending \$200 using mobile money is 1.7 percent across the 53 corridors surveyed.

of 3%

Showing a **reduction of nearly 40%** compared to 2016.



Broader support is needed to harness the full potential of mobile money for international remittances



Facilitating the opening of new corridors Obtaining licenses to send can be a challenge, which has implications for the competitiveness of intra-regional remittance corridors.



Adopting a risk-based approach to mobile money international remittances

Balanced approach against the legitimate needs of regulators to manage capital flows, to ensure consumer protection, to prevent crime, and to act within existing capacity constraints.

Establishing an open and level playing field and encouraging competition In many markets, regulation remains a challenge to the expansion of mobile-based remittances. 000 COC

Ongoing research

Including mobile money as a key component of any policy initiative aiming at reducing the cost of remittances



GSMA MM Interoperability Principles

Interoperability is a strategic priority for mobile money providers in order to:

- 1. Enable the long-term growth of mobile money
- 2. Strengthen the relevance of mobile money accounts to consumers, ensure their loyalty, and drive network effects
- 3. Contribute to the digitization of cash in the ecosystem and to the modernisation and the efficiency of payment systems
- 4. Improve financial inclusion by bridging the gap between banked and unbanked consumers

GSMA focuses advocacy and engagement efforts on an industry-led approach:

- The timing of interoperability should be determined by commercial logic if mandated prematurely, interoperability could undermine early-stage investment incentives and increase operational complexity and risk, without advancing market growth.
- Commercial incentives should drive the choice of (the model) financial infrastructure mandated approaches prevent effective competition, can increase cost and ultimately lead to technical, commercial, and governance complexities that are likely to diminish uptake.
- The existence of a switch at the national or regional level does not necessarily mean that it is relevant or optimal for successful mobile money interoperability a switch/scheme's governance model, commercial model, technical capacity and other factors should be assessed to determine its overall suitability for mobile money interoperability.



Mobile Money Industry Scheme – Amowali

- In 2018, MTN and Orange, in collaboration with the GSMA, launched a joint venture, Mowali, to enable global mobile money interoperability
- Functioning as an industry utility, Mowali is open to any mobile money provider in Africa, including banks, money transfer operators and other financial service providers.
- Aims to address the fragmentation of mobile money, allowing for the scale of nascent use cases, including merchant payments, and the seamless integration of 3rd party service providers
- MTN and Orange bring 100 million mobile money accounts in 22 of sub-Saharan Africa's 46 markets to Mowali, with more mobile money providers expected to join in the next year

Use Cases

- Mobile-to-Mobile
- Bank-to-Wallet
- Merchant Payments
- E-Commerce
- Bulk Payments
- 3rd party services



